

Provider Dependency Review

Trace one business service across its providers. Record assumptions separately from tested capability.

Service / system: _____ Review date: _____

Review question	Owner	Next action / date
☐ Service map Which providers and integrations are required for the business activity?		
☐ Relationship owners Who owns each supplier relationship and technical dependency?		
☐ Responsibilities Who manages access, configuration, monitoring, backup and recovery?		
☐ Usable recovery copies What data or configuration is available without the primary service?		
☐ Fallback prerequisites Where could recovery run, and what must be available first?		
☐ Escalation routes How are contacts reached if normal email or collaboration is unavailable?		
☐ Contract questions Who reviews notification, exit support and contractual limitations?		
☐ Exercise and actions What did a discussion exercise establish, and which gaps remain open?		

Priority decision and follow-up

Keep passwords, personal records and confidential technical evidence out of this general checklist.